



Company policy

of Rohm & Werner GmbH

QUALITY. PRODUCT SAFETY. ENVIRONMENT.

Foreword

The cornerstone of this company policy is a quality management system certified to ISO 9001 since 2017, which was expanded in 2022 to include the requirements of the IFS HPC standard and, in the following year, the requirements of ISO 14001 and the EMAS regulation.

All requirements are consolidated in an integrated management system (IMS for short) and evaluated. We are committed to continuously improving and developing this management system and all associated processes.

Rohm & Werner GmbH maintains an online legal register in which all laws and regulations relevant to the company are stored and changes or additions are reported automatically and in real time to the management. We are committed to complying with the applicable legal regulations at all times.

Safety at work is always our top priority. The protective equipment and work materials provided are continuously checked for suitability and are subject to regular cleaning, maintenance and testing processes.

Quality

The objectives pursued in this context are primarily based on the requirements of our interested parties, but also on our aspiration to continuously optimise and improve our corporate performance.

We don't just want to be a contractor and supplier, we want to be a trustworthy and reliable partner. We meet this challenge with expertise and a high level of service. Not only the careful processing of orders is important to us, but also supporting and advising our customers on demanding challenges is an important part of our service. Based on our decades of experience, we see ourselves as specialists in finding solutions.

Maintaining flexibility in the production process in order to be able to react quickly to the needs of our customers is very important to us. Our production facilities are state of the art, require short set-up times and are subject to regular maintenance and servicing intervals. Inventory and infrastructure are regularly inspected and checked for safety and suitability. Our incoming and outgoing goods are subject to constant and intensive testing by our in-house laboratory department.

We consider competent employees and satisfied suppliers to be important factors in the success of our company. We regard our suppliers as partners.

Product safety

The safety of our products, employees, customers and end users is a top priority and therefore receives the full attention of the management and all supporting departments.

We pursue a product safety culture that focuses on sensitising all employees with regard to product safety, awareness, personal responsibility and continuous improvement. We use communication tools such as training, instructions, employee surveys and shop floor management. The latter in particular enables us to analyse, clarify and eliminate any problems or ambiguities at short notice.

The effectiveness of this culture is regularly reviewed and continuously optimised.

We are committed to manufacturing and supplying products that are safe to use and treat all issues relating to product safety with due care right from the concept phase. Any residual risks are identified in the course of product development and dealt with in co-operation with the client.

We encourage both employees and our customers to communicate any deviations with regard to product safety as quickly as possible in order to be able to counteract them quickly.

Risks relating to product safety are analysed and evaluated with the utmost attention and appropriate preventive measures are taken.

Environmental protection & Sustainability

In particular, we are committed to protecting our environment and keeping environmental pollution to an unavoidable minimum at all times, as well as using resources sustainably wherever possible.

We have been a member of the A.I.S.E. Charter for Sustainable Cleaning of the IKW for several years. We have products that fulfil the criteria of the EU Eco Label (Euro Flower) and the Ecocert seal in accordance with the special requirements of our international customers.

Work processes are planned to be as efficient, economical and resource-saving as possible. We utilise gravity in our production processes and therefore require less energy than comparable production processes. Appropriate measures are taken and monitored to prevent incidents and their impact on the environment.

We maintain an environmental statement that is regularly updated and validated in accordance with the requirements of the EMAS Regulation and is available to all interested parties in the download area of our website in line with this company policy.

We inform our customers and consumers as far as possible through product information, advice and education about the proper and environmentally friendly use of the products.

In this context, we also market products under our own ROWE brand. These demonstrate that sustainable and environmentally friendly production is possible by using natural raw materials, dispensing with fillers and using alternative, recyclable packaging.

Through harmonised management system documentation, efficient use of audits as improvement and correction tools, as well as the verifiability and evaluation of the system and its processes, we continuously pursue the following objectives

- An economically efficient organisational and management model
- Compliance with company, customer and legal obligations
- Systematic and continuous improvement of our environmental performance
- Continuous improvement of processes and our products
- Qualified and active participation of our employees

These steps create the prerequisites for implementing the concept of environmental protection in day-to-day work at all levels of the company.

Always in line with our company philosophy

„For our customers, for the environment - for all of us“

Ralph Rohm
Managing Director

A handwritten signature in black ink, consisting of stylized, overlapping loops and a long horizontal stroke extending to the right.